




Vertical Motion Products

To maximize your machine uptime, CI offers the following 4 Levels of comprehensive support based on your needs and budget.

Learn More: www.e-ci.com/support-plans

	Phone & Email	TeamViewer & Merged Reality Support	Onsite Service Labor	Parts
Basic	✓			
Plus	✓	✓		
Pro	✓	✓	✓	
Premium	✓	✓	✓	✓

Plans	Plan Details	Machines Covered
Basic	<ul style="list-style-type: none"> Email Support Phone Support 	All Press Brakes
		All Shears
		All Conveyors
Plus	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  	All Press Brakes
		All Shears
		All Conveyors
Pro Available for machines 1-10 years old contingent upon inspection	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  On Site Service - Labor Only (Excludes Upgrades & Retrofits) 10% Discount on Parts (Excludes Upgrades & Retrofits) 	PF/BX (1 - 10 Years old)
		AF/MX/FMII/GX (1 - 10 Years old)
		Large Brakes (400 ton & larger) (1 - 10 Years old)
		Multiple machine discounts considered
		Any products older than 10 years consult factory
Premium Only available with new machine purchase	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  On Site Service - Labor & Parts (Excludes Consumables, Upgrades & Retrofits) Parts (Excludes Consumables, Upgrades & Retrofits) 10% Discount on Consumable Parts (Excludes Upgrades & Retrofits) 	BX/GX
		AF/PF/HY
		MX & Large Brakes (400 ton & larger)
		All Shears




If the above offerings don't fit your needs contact CI and we'll see if we can configure a custom plan for you!

CNC Table Products

To maximize your machine uptime, CI offers the following 4 Levels of comprehensive support based on your needs and budget.

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	Phone & Email	TeamViewer & Merged Reality Support	Onsite Service Labor	Parts
Basic	✓			
Plus	✓	✓		
Pro	✓	✓	✓	
Premium	✓	✓	✓	✓

Plans	Plan Details	Machines Covered
Basic	<ul style="list-style-type: none"> Email Support Phone Support 	All Lasers
		All Automation
Plus	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  	All Lasers
		All Automation
Pro <small>Available for machines 1-10 years old contingent upon inspection</small>	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  On Site Service - Labor Only (Excludes Upgrades & Retrofits) 10% Discount on Parts (Excludes Upgrades & Retrofits) 	CL400
		CL900
		MARCH
		Any other product lines or products over 10 years old - consult factory
Premium <small>Only available with new machine purchase</small>	<ul style="list-style-type: none"> Email Support Phone Support TeamViewer Merged Reality Support  On Site Service - Labor & Parts (Excludes Consumables, Upgrades & Retrofits) Parts (Excludes Consumables, Upgrades & Retrofits) 10% Discount on Consumable Parts (Excludes Upgrades & Retrofits) 	CL400
		CL900
		MARCH

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